

## ***Our webshops have merged!***



**Snackfood products are now available on the Nic webshop: [www.nicice.fi](http://www.nicice.fi). Here's how to order:**

1. Please check your email. We have sent a username to the Nic webshop to all customers who have ordered from Snackfood in the last two years. Please note, that the message may have gone to your colleague or to your spam folder.
2. Did you find the right email? Great! Click the link in the message to set a password for your account. After that, you are ready to use our online store! See our useful tips for ordering below.
3. Didn't find the email? In that case, you can easily register as a customer at: [nicice.fi/en-gb/profile/login](http://nicice.fi/en-gb/profile/login). If you cannot use the link, you will find the registration button in the upper right corner of our website.

### **How to register as a business customer on our online store**

1. Click [www.nicice.fi](http://www.nicice.fi) and find the Register as a customer button in the upper right corner of the page.
2. Fill in your email address in the field on the right on the registration page, and you will be able to proceed to enter your company information.
3. Fill in your company information carefully, without forgetting, for example, opening hours information or other important information that the carrier should know when delivering your order. **As a previous Snackfood customer, select Snackfood as the customer segment.**
4. After you have sent the information, you will receive an email. Please click the link in the email to finalize the registration of your company in our system.
5. Your registration is complete! You can now log in to our webshop and start shopping!



Payment options at the checkout are card payment or online banking payment. If you would like an invoice sent to your email or e-invoicing service, please contact us at info@nicice.fi and we will perform a credit check.

### **Useful tips for placing an order on our webshop!**

- Once logged in, you can add a product to your shopping cart from the product category page or the product page. Please note, that on the category page, the shopping cart can be found at the bottom right of the page.
- For many products, you can choose whether to order per piece or per carton. **Our products are cheaper when ordered in cartons, so we recommend exploring the option!**
- Would you like more detailed product information? For each Nic ice cream product, you can download the product specification to read or even print. Snackfood's product specifications can currently be found at [www.snackfood.fi](http://www.snackfood.fi).
- We recommend checking out your customer pages in our webshop. You can access it via the button in the upper right corner, under My Account. There you can find your previous orders, create order templates or, for example, add a new delivery address if necessary.
- Our delivery time is 2-4 business days from order. We always recommend ordering well in advance, especially when approaching holiday seasons.
- **Finally, and perhaps most importantly**, please remember to check your shipping address at checkout before submitting your order, so that your products reach the right place. If your shipping address is incorrect or you would like to have your order delivered to a different address, you can always go back and change your information.

If you prefer to place your order by phone or email, that's also possible!

Please contact us at

+358 40 570 3888 / +358 207 343 935

Email: [order@nicice.fi](mailto:order@nicice.fi)

We are happy to assist you if you have any questions about placing an order or about our products. You can call us at the numbers above or send us a message at info@nicice.fi.